



September 15, 2000

The President  
Natural Propellent Inc.  
31 Buckhurst Crescent  
Scarborough, ON M1S 4C3

Dear Sir:

We want to thank you for introducing your products to us. We have been in the hospitality industry for the past 20 years and during that time we have used several different types of products for environmental control from many reputable companies. We use your Bugcon fly control product and air fresheners with your automatic dispensing machines. We not only save time, but eliminate human error because of the ability to pre-program the time-release intervals.

Ever since we have installed Deluxe dispenser for flying insect control we have experienced extremely satisfactory results and reducing our costs. We use your products in our chain of hotels and want to thank your for an excellent product.

Yours sincerely,

Zarin Visram  
Vice President  
1121 9<sup>th</sup> Ave SW  
Bessemer, AL 35022  
Phone: (205) 424-9780